

BAMMEL TV & APPLIANCE

REPAIR CONTRACT

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Houston, TX 77014

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DATE	NAME	HOME #	
		CELL #	
ADDRESS		Apt / Ste	WORK #
			FAX #
CITY / STATE		ZIP	EMAIL
TYPE	BRAND	MOD #	<input type="checkbox"/> COD <input type="checkbox"/> PWTY <input type="checkbox"/> FWTY <input type="checkbox"/> 3RD PTY Cont # _____ DOP _____
		SN #	
SYMPTOMS:			STORE _____ CITY _____ ASR TECH. _____ # _____
CONDITION NOTES:		ACCESSORIES TAKEN:	

Pre-paid Estimate Charges	Amount	Type	Express	Amount	Type	Pre-paid Estimate Charges	Amount	Type

I hereby authorize Bammel TV & CB, Inc., (Bammel TV) to perform internal service procedures and/or inspections on this unit as necessary to develop a repair cost-estimate. I will be given a telephone estimate unless I now authorize a repair not to exceed \$ _____. If upon closer analysis, additional repairs are needed I will be contacted for authorization to proceed. In some instances items may have to be repaired in order to determine the cost. I agree that pre-paid estimate charges, trip charges/pickup or delivery charges shall be compensation for the time technicians spend working on this unit and are not refundable whether repairs are completed or not. **I further agree that any prepaid amounts beyond the estimate charges or transportation fees are not refundable in the event the unit is not able to be repaired.** The estimate given may not reflect the actual cost of repairs previously given. The final cost may in some cases exceed the previous estimate given and I hereby agree to pay Bammel TV the actual billed final price.

For in-home service, I also agree to pay trip charges, diagnostic charges and/or pickup and delivery charges, whether repairs are completed or not. **Written, faxed, notarized or rush charges will be extra and are not deductible.** Bammel TV's warranty is not applicable to services or repairs provided under terms of the original manufacturers' warranties and does not extend or replace such warranties. **The charges listed on our service order cover specific repairs only.** Bammel TV warranties all parts they install but does not warranty other parts in the unit. If new repairs become necessary in the future due to other faulty parts in this unit, they will be charged at the regular rates.

PERFORMANCE: In the event of dissatisfaction with unit performance, **Bammel TV must be notified within the term of the warranty coverage.** All work is performed by qualified technicians and all materials used in the repair are of good quality. Warranty applies from date service is completed. In the event a defective unit is returned, Bammel TV has the option to make repairs or to refund repair charges less minimum fees. Refunds considered only after three (3) repair attempts. Additional parts and labor charges not involved with original repair may apply at Bammel TV's discretion. Lightning, power surge or customer abuse will void our warranty. Occasionally a unit being serviced may exhibit different symptoms than a customer has previously observed. This may be caused by the failure of additional components or circuits due to the loss of applied AC voltage.

CONDITIONS: IN THE EVENT A UNIT IS NOT REPAIRED IT MAY NOT BE POSSIBLE TO RESTORE IT TO THE ORIGINAL CONDITION BECAUSE A PART MAY FAIL DURING THE REMOVAL AND REINSTALLATION PROCESS. UNCLAIMED/REPAIRED GOODS LEFT OVER 30 DAYS WILL BE CONSIDERED ABANDONED AND MAY BE DISPOSED OF BY BAMMEL TV PURSUANT TO THE TEXAS PROPERTY CODE.

Bammel TV cannot be held responsible for parts delayed or back-ordered, or for the failure of a manufacturer or distributor to provide parts, nor for fire, theft, flood or minor cabinet damage incurred while unit is being serviced; nor for damages to equipment, home walls, floors and furnishings from product movement while servicing; nor to automotive equipment while loading or unloading unit; nor for any concealed or internal damage within unit. Bammel TV assumes no responsibility for tapes, discs, miscellaneous items or other media left with product or loss of data from hard drives or other storage devices. It is my responsibility to back up all information on my hard drives. On items shipped to Bammel TV for service, their warranty applies at their store location. Bammel TV does not absorb shipping and handling charges for shipment of my item for service or re-service. **We do not accept customer-provided parts.**

I expressly agree that the provider of services will not be liable for any consequential damages, including, but not limited to, loss of income to the purchaser of services caused while products are being serviced or in the event of any additional repairs that may be required in the future. I understand that if my income depends upon this equipment I will make my own arrangements for acceptable substitute.

REGARDING SERVICE CONTRACTS AND MANUFACTURER'S WARRANTIES: Lightning, power surge damages, Acts of God, customer accidents with products, insect infestations, cleanings, no fault-found, faulty signal source, improper hookup, or customer education could affect or void the service contract or manufacturer's warranty. In these instances, I will be required to pay Bammel TV for services rendered. **CUSTOMER'S I understand and agree that if no warranty is applicable for any reason, in whole or part, I am responsible for payment of that portion not covered by warranty or by extended service contract, including minimum charges or completed repair charges due.**

I agree to abide by my obligation to pay the cost of repair. I understand that legal action may be taken pursuant to Texas Penal Code, Chapter 31, for any dishonored payment for service or parts sold by Bammel TV. In the event that legal action, for any reason, becomes necessary, I understand and agree that I shall be liable for attorney's fees, cost of court and interest on charges due at 10% per annum.

For ship-in goods, download contract and indicate here _____ amount of insurance desired for reshipment.

CUSTOMER SIGNATURE _____ DATE _____